



Unite Copenhagen 2019



Project MARS: What You Need to Know

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Charles Migos

Global Director of Design

*“A problem well-stated
is a problem half-solved.”*

– Charles Kettering
Former Head of Research @ GM

Design isn't about
product look and feel
It is a methodology.

Every great product has a voice.

A set of principles that are reflected in information architecture, workflows, interaction patterns, and visual systems designed to communicate to an end user.

The Process

- Homework – define the problem, the users and assumptions
- Investigate the technology to understand constraints
- Lead discussion, identify and curate best ideas in service of the end user
- Synthesize the above through ideation, concepting and experimentation
- Review. Test. Iterate. Repeat.
- Execute design with thoroughness



Case Study Project MARS

First Step: Homework

We met with game development studios, app developers, AEC solutions companies, and creative agencies to profile the user and understand their goals.

Key insights

- Most developers were from app or VR development backgrounds
- Many were developing location specific content and faced unique issues
- Much of the conceiving happened real-time with clients and designers
- Iteration cycles and no AR specific profiling hugely impacted productivity
(See points 2&3)

Problem Statement

AR is rapidly expanding and developers are looking for tools to meet demand. Existing, purpose-built AR tools are easy, but lack depth. Unity provides this depth, but with significant added complexity.

How do we enable game, enterprise, and creative agency developers and designers to author AR experiences in the Unity Editor, in a way that feels natural and intuitive for the platform and the medium?

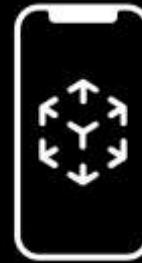
User Profiles



Primary Developer

A Unity developer working in gaming, enterprise, or agency spaces.

We assume they are experienced users familiar with Unity and its conventions.



Secondary Agency Creative

Technical design professionals without coding ability, who may use the toolset at various stages during project development.

MARS Design Principles

- **Create in context**

Visualize and show the user the outcome

- **Keep it flexible**

MARS should adapt itself to a broad range of expected AR applications

- **Make it discoverable & understandable**

Use Unity conventions, progressively lead the user to the next step

- **Be assistive**

Aid the user by providing instructive feedback when troubleshooting

Scenario Modelling

We used representative scenarios in every design exploration.

This enabled product, engineering and design to focus our conversations.



Examples

1. General application layout

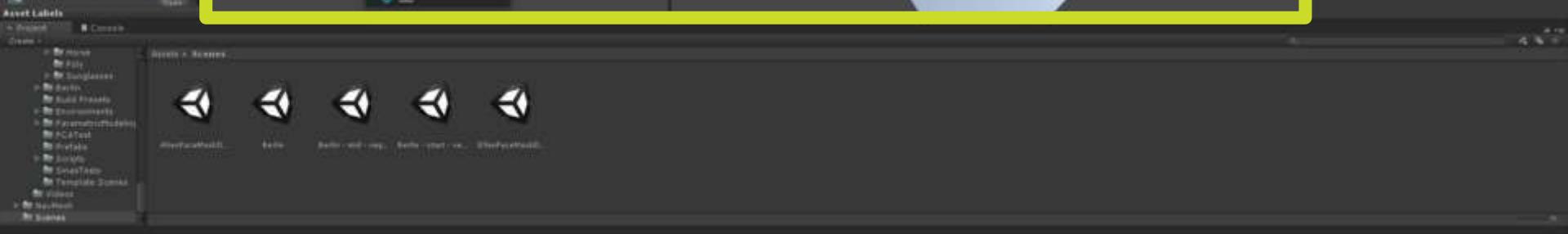
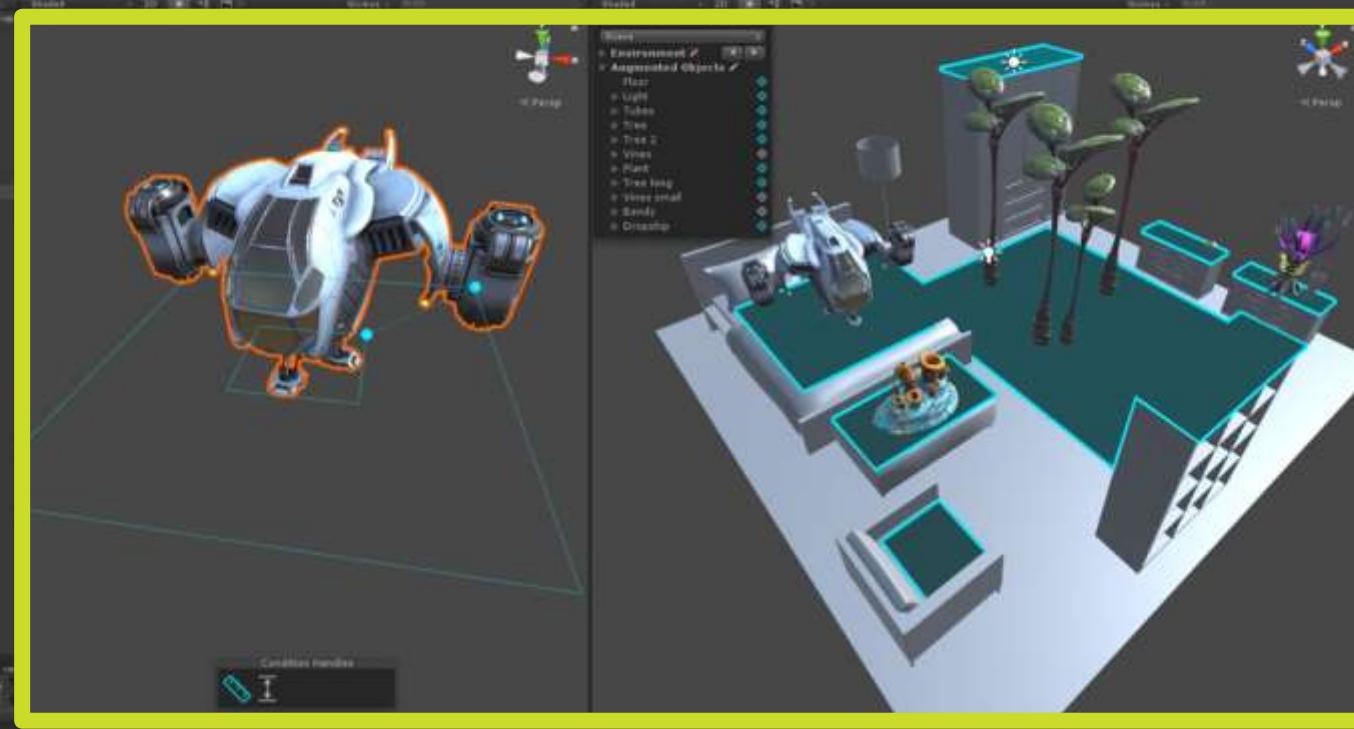
Addressing the needs primary and secondary users

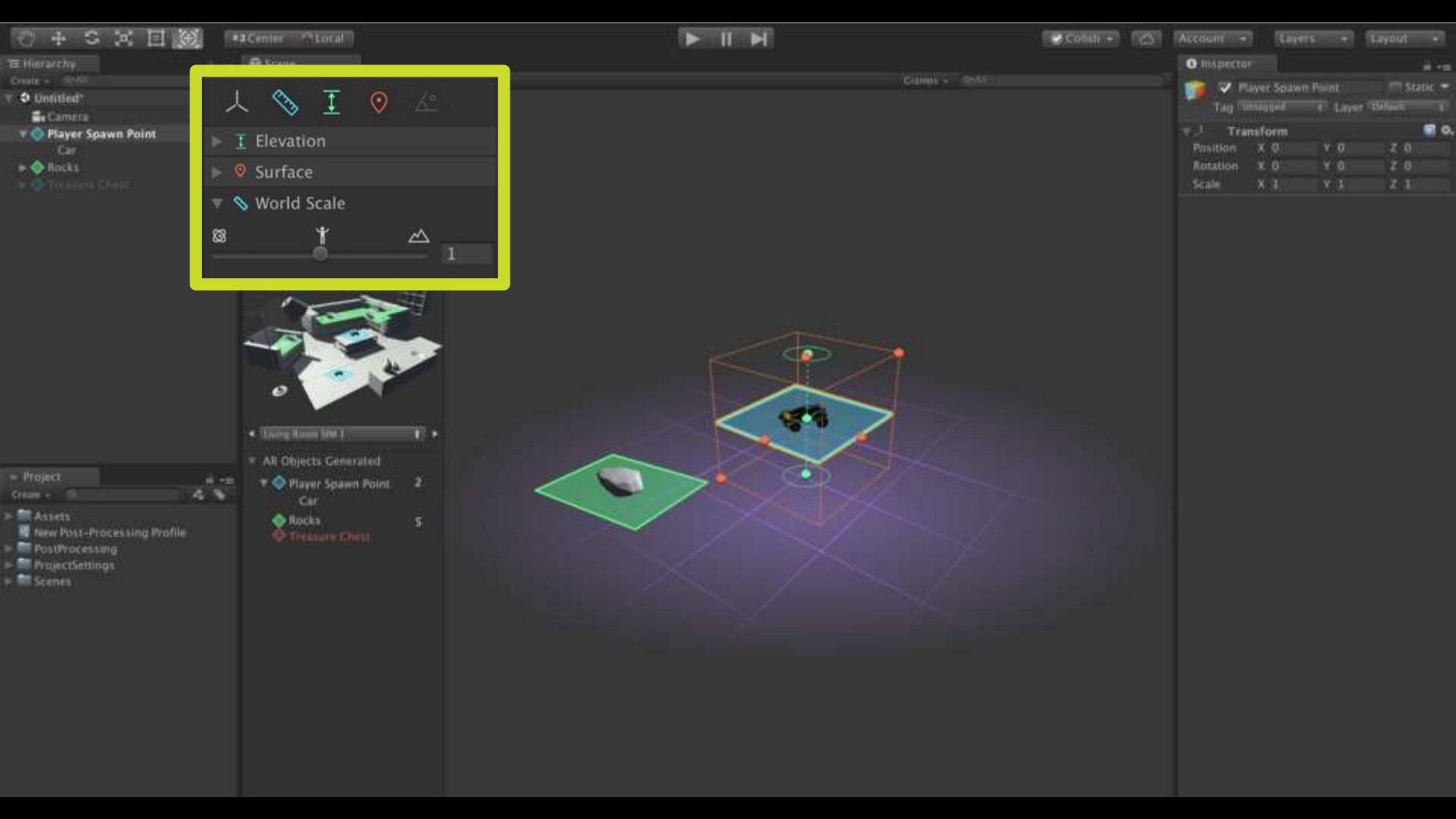
1. Gizmos

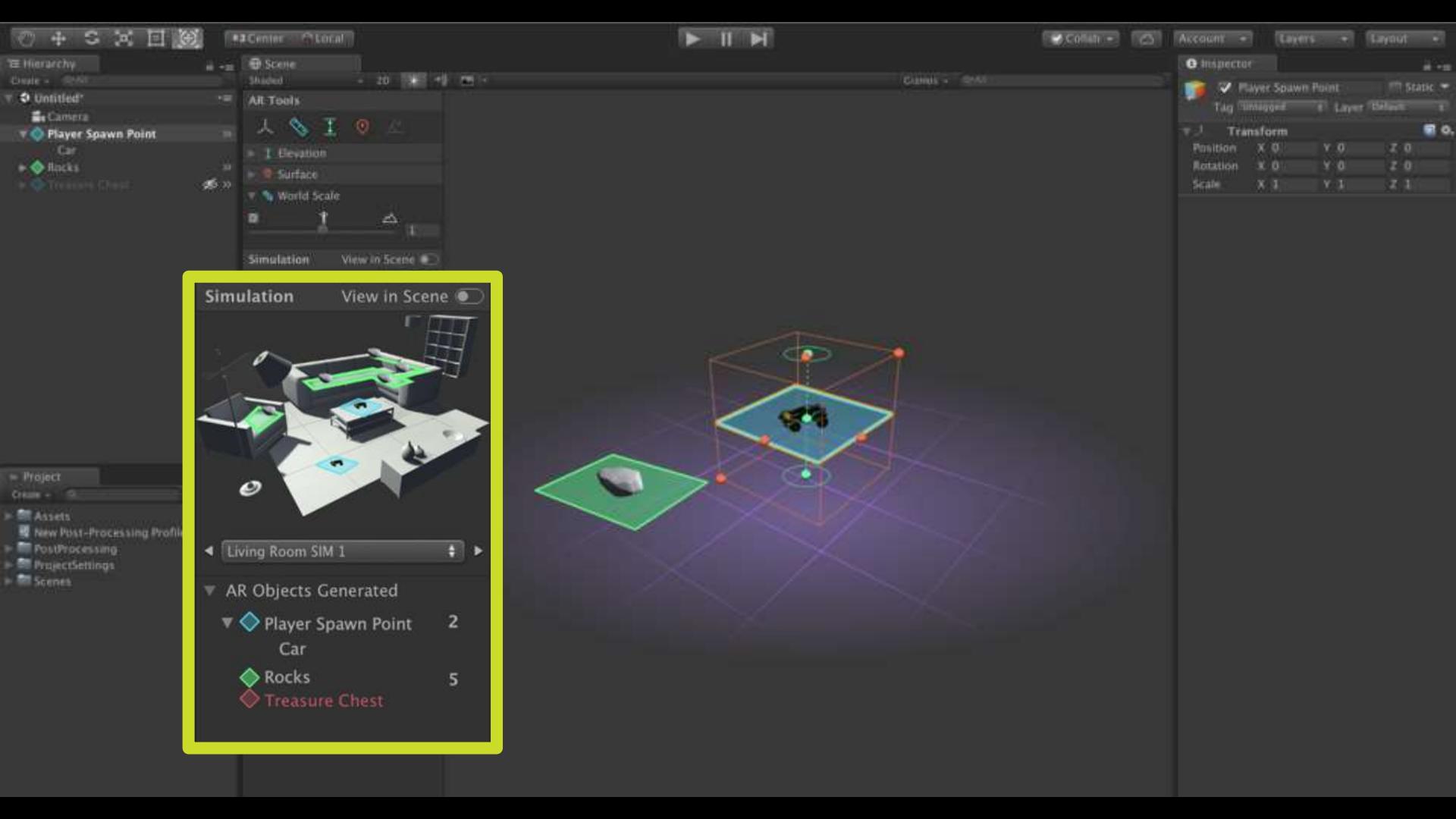
Designing tools that help integrate with real-world features

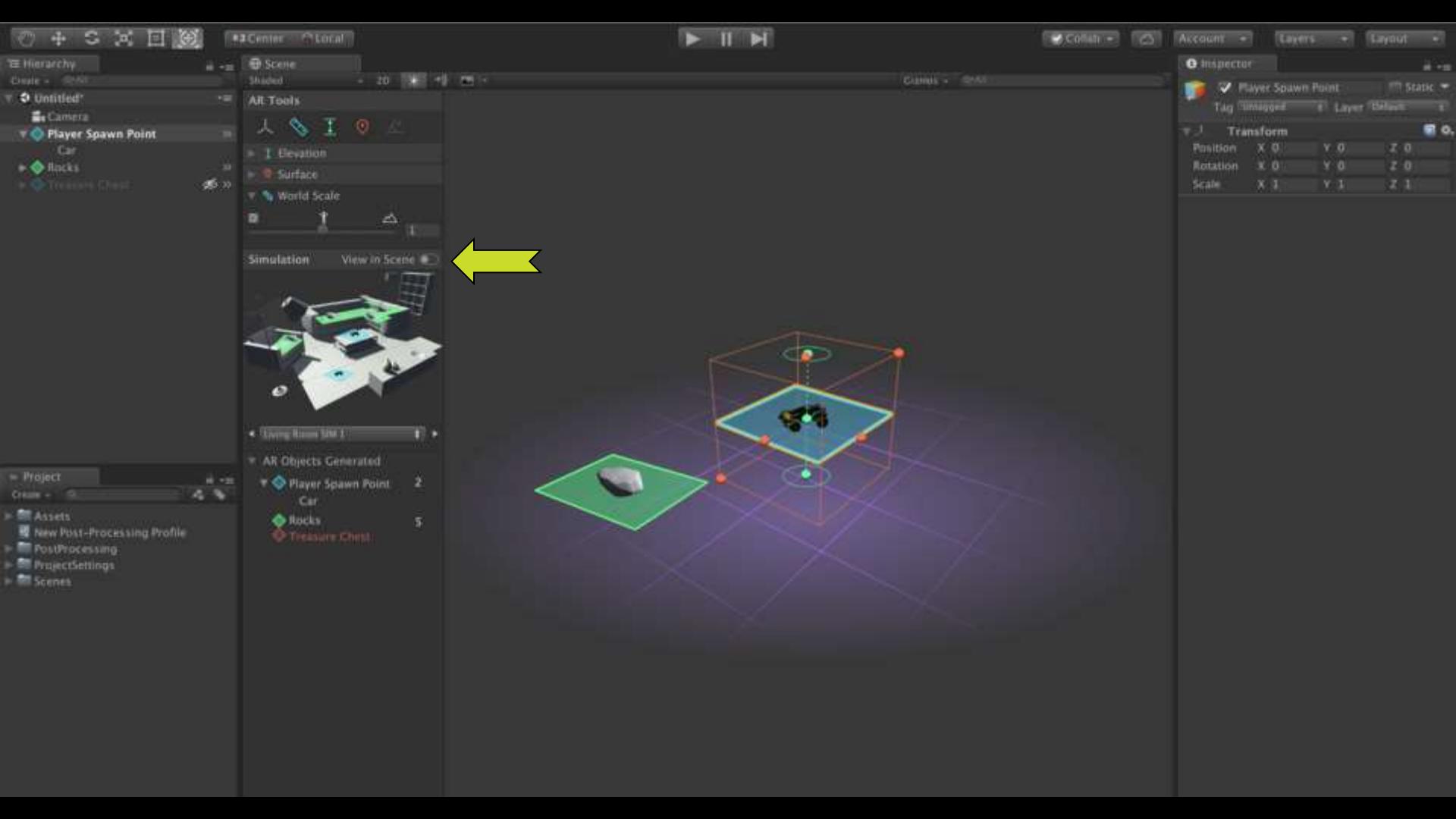
1. MARS Companion App

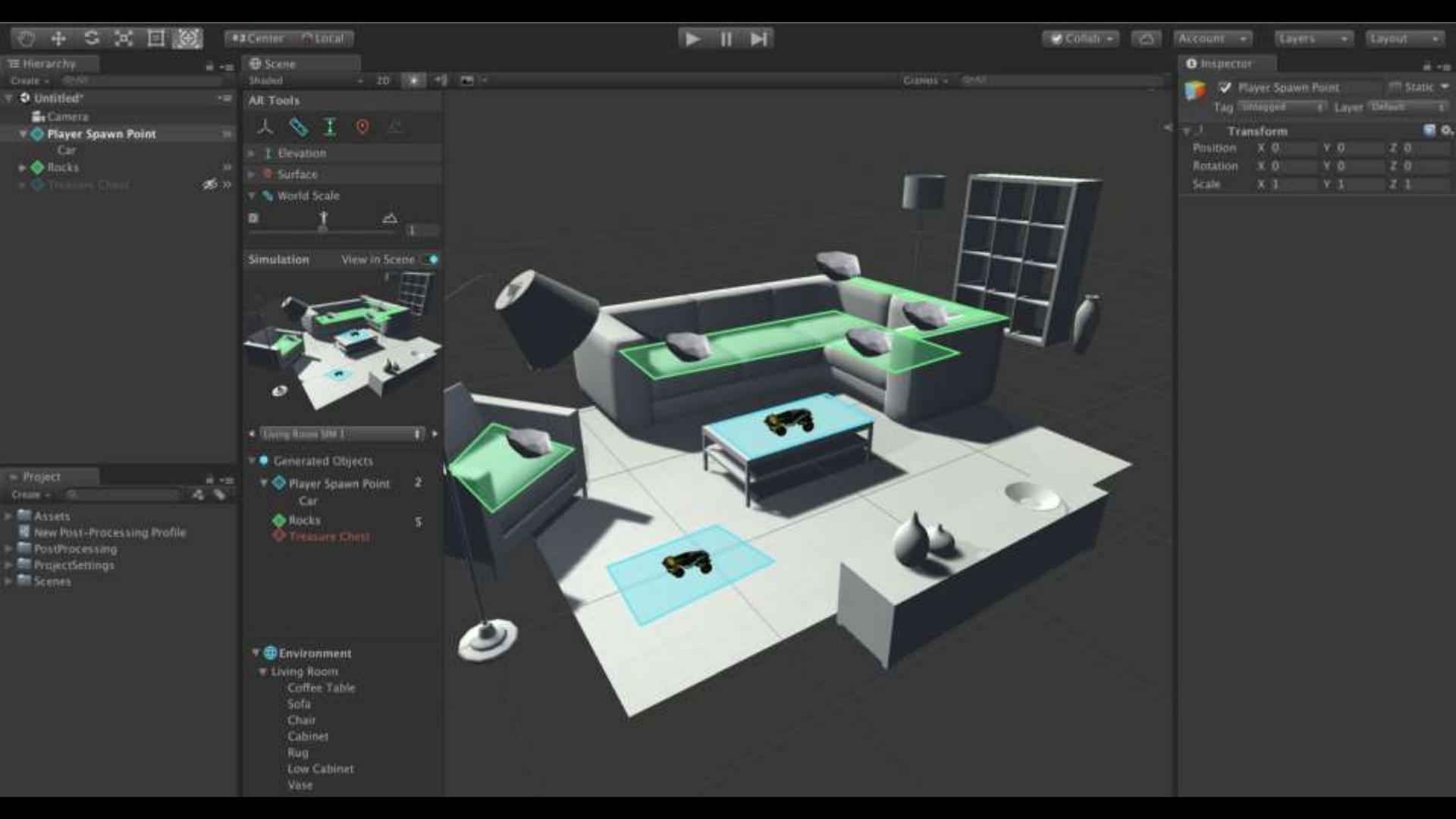
Making it easy to acquire and import real-world data







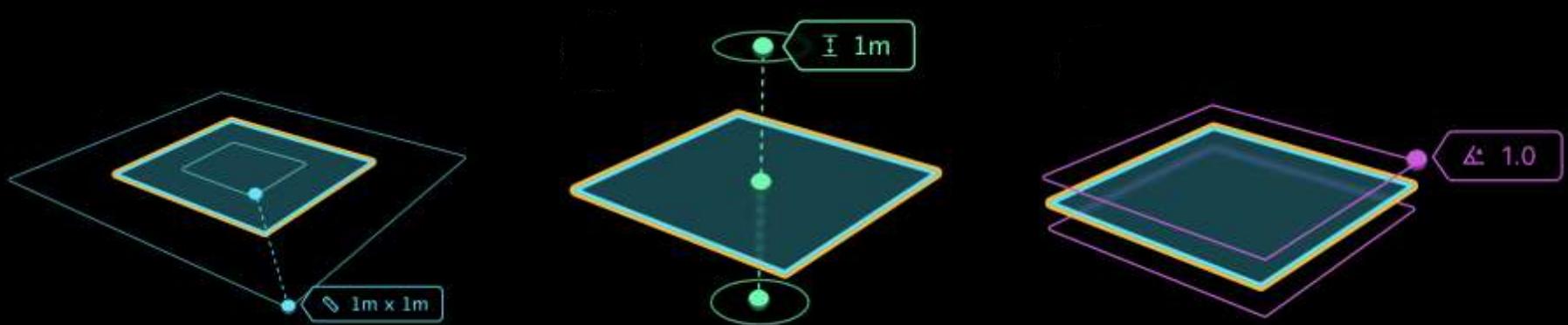




Interactive Prototype

A quick study of first-time use, meant to give a sense of the overall workflow.

Queries + Conditions



Because our customers are looking to integrate into the real world, we designed the tools to reflect that purpose. Here we show a set of condition Gizmos using real world units that telegraph the condition type.

Dogfooding

Designers on the team put the tools into practice. We built several example experiences along the way.



Innovation: Companion App

We learned in research that many users are building location-specific AR experiences, and that existing workflows for these applications were very time intensive for two reasons:

1. Getting real-world data into a Unity project is a difficult process
1. Iteration cycles were too long, requiring semi-complete code to test.

Concept Video

Here we show the basic concept of scanning for real-world surfaces, defining a query and conditions, and placing content from a Unity project.



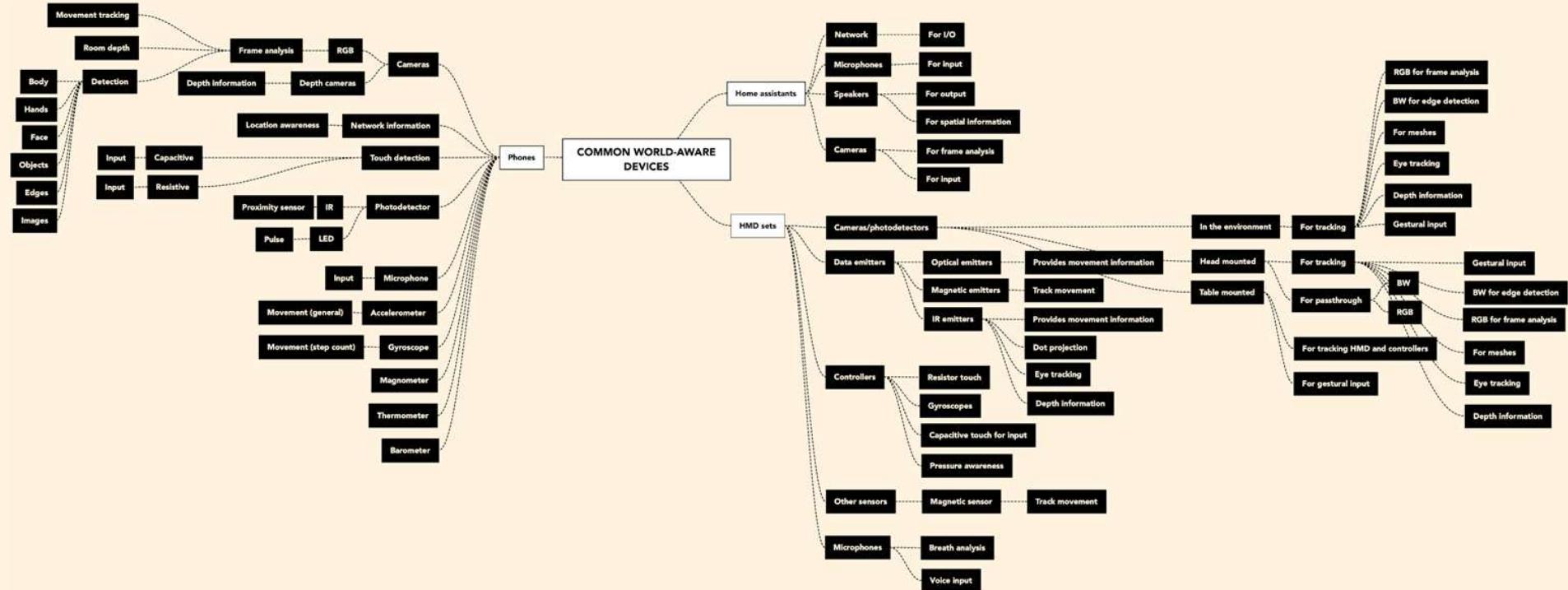
Andrew Maneri

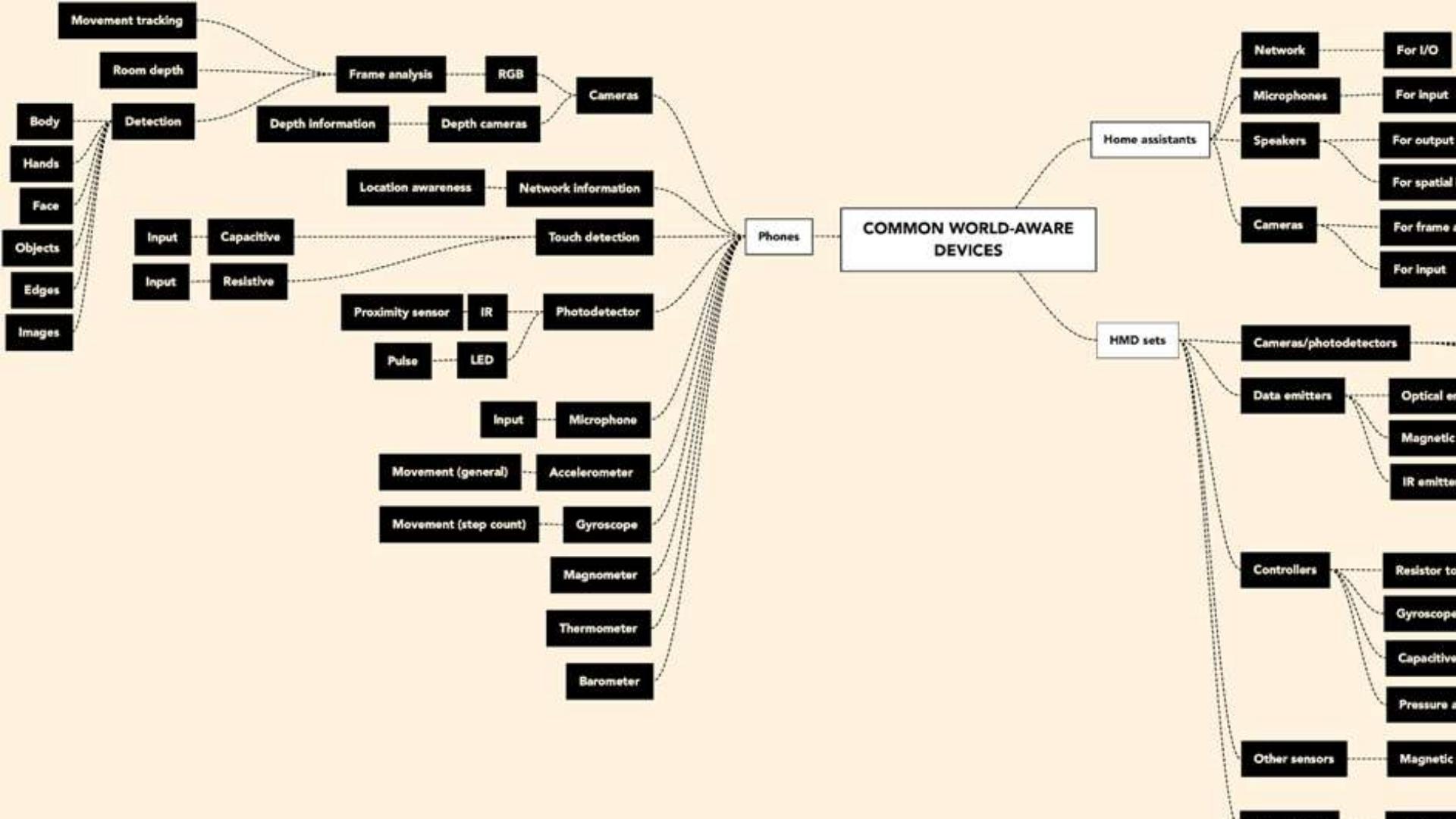
Data + Content Lead, MARS

Timoni West

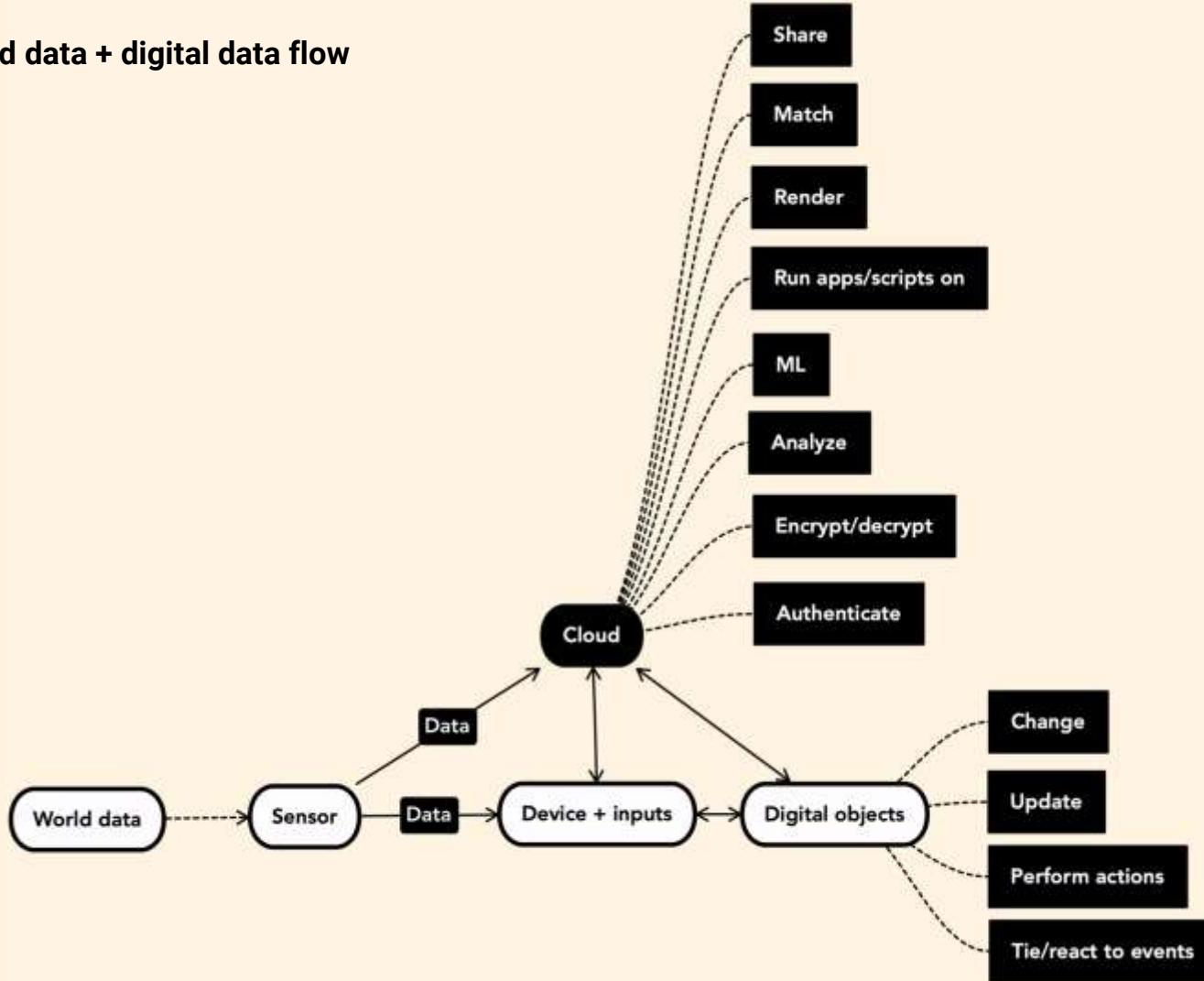
Director of XR, Labs

Example sensors and data types for common devices (not comprehensive)

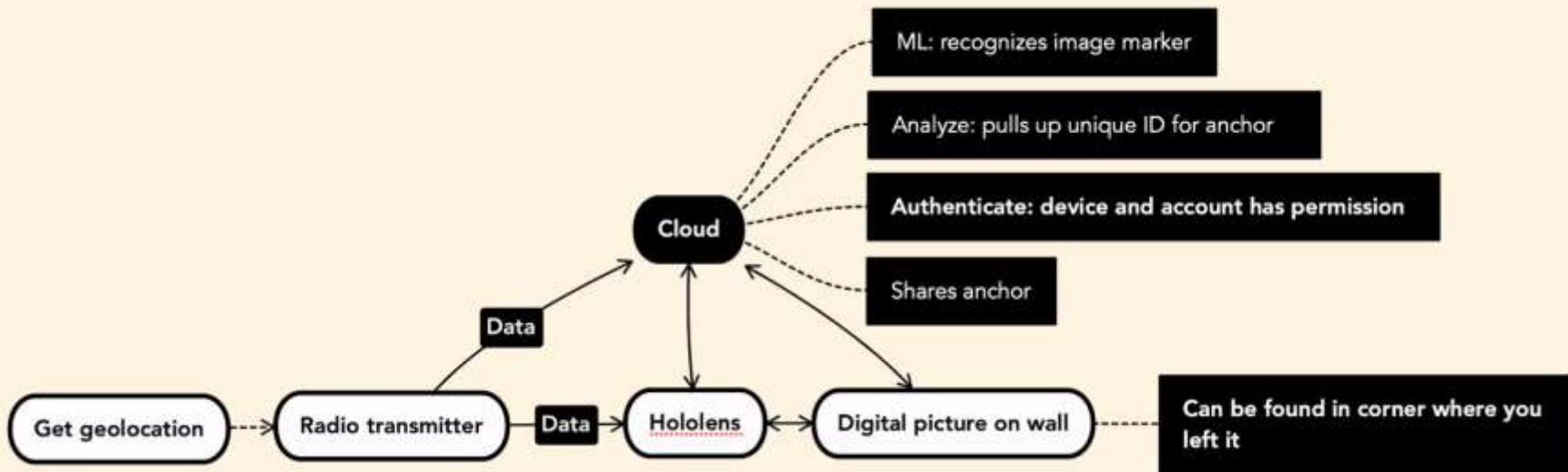




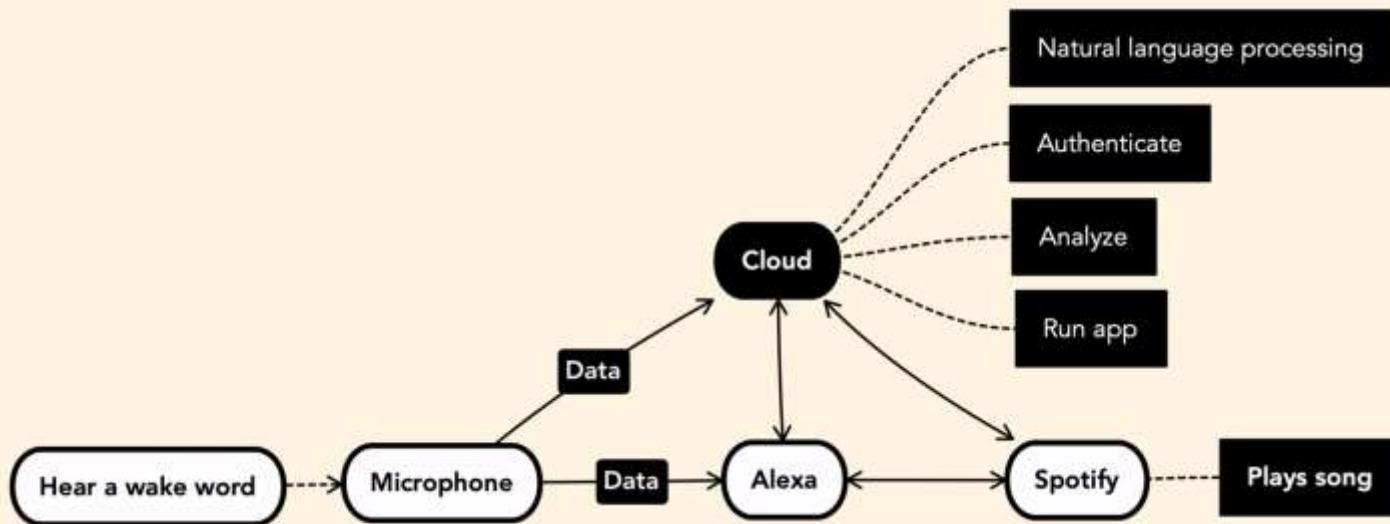
Basic world data + digital data flow



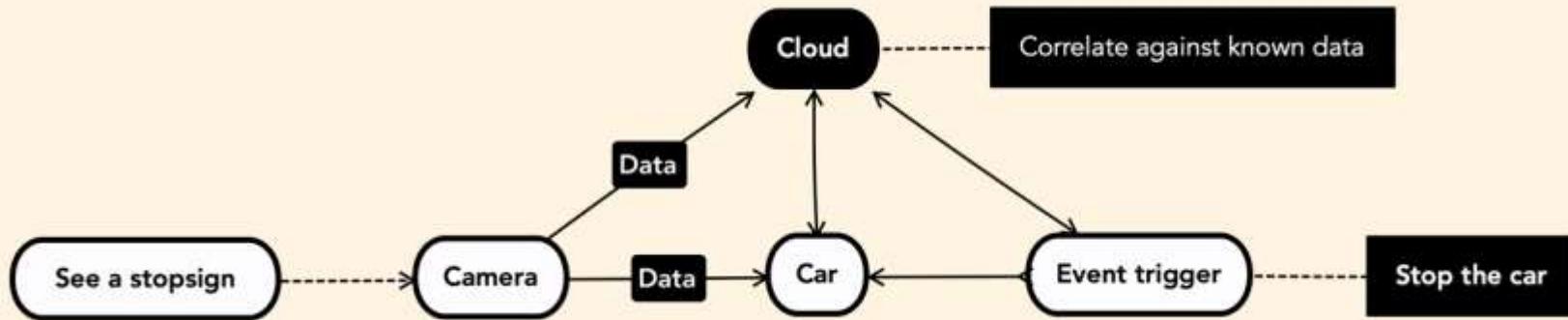
Flow applied to geolocation



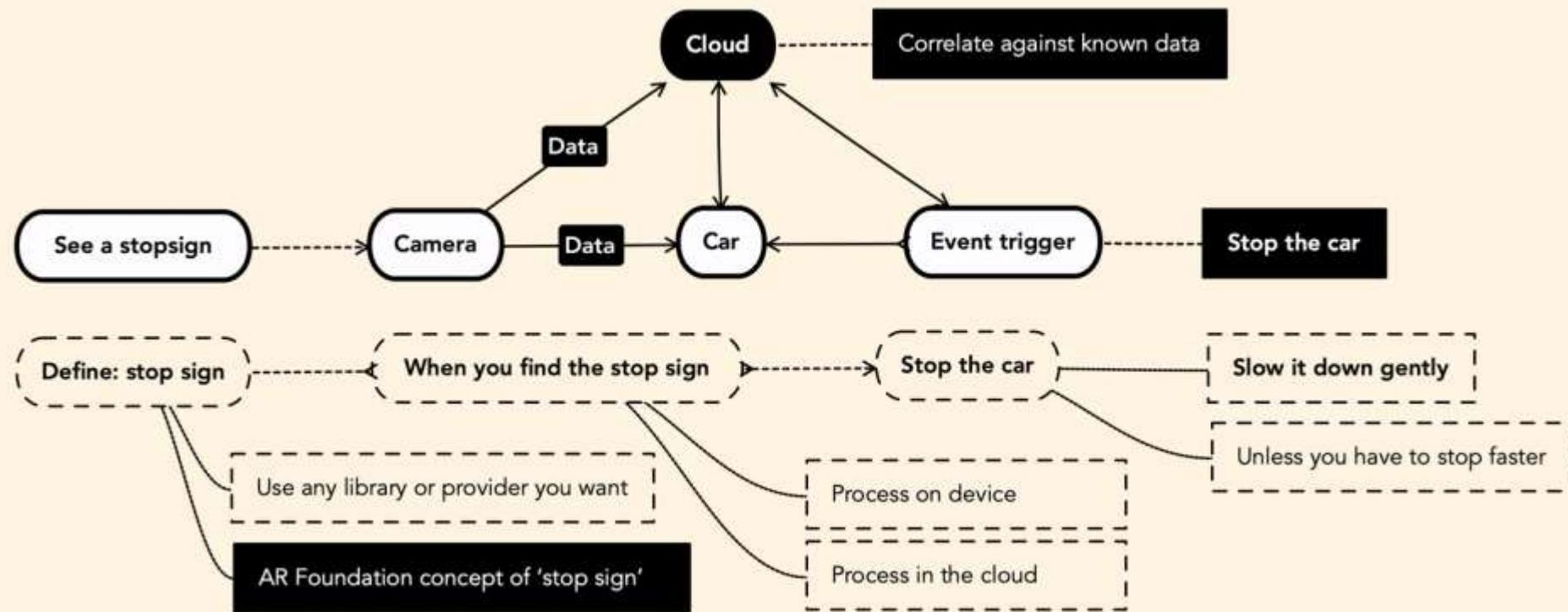
Flow applied to smart speaker + networked NLP



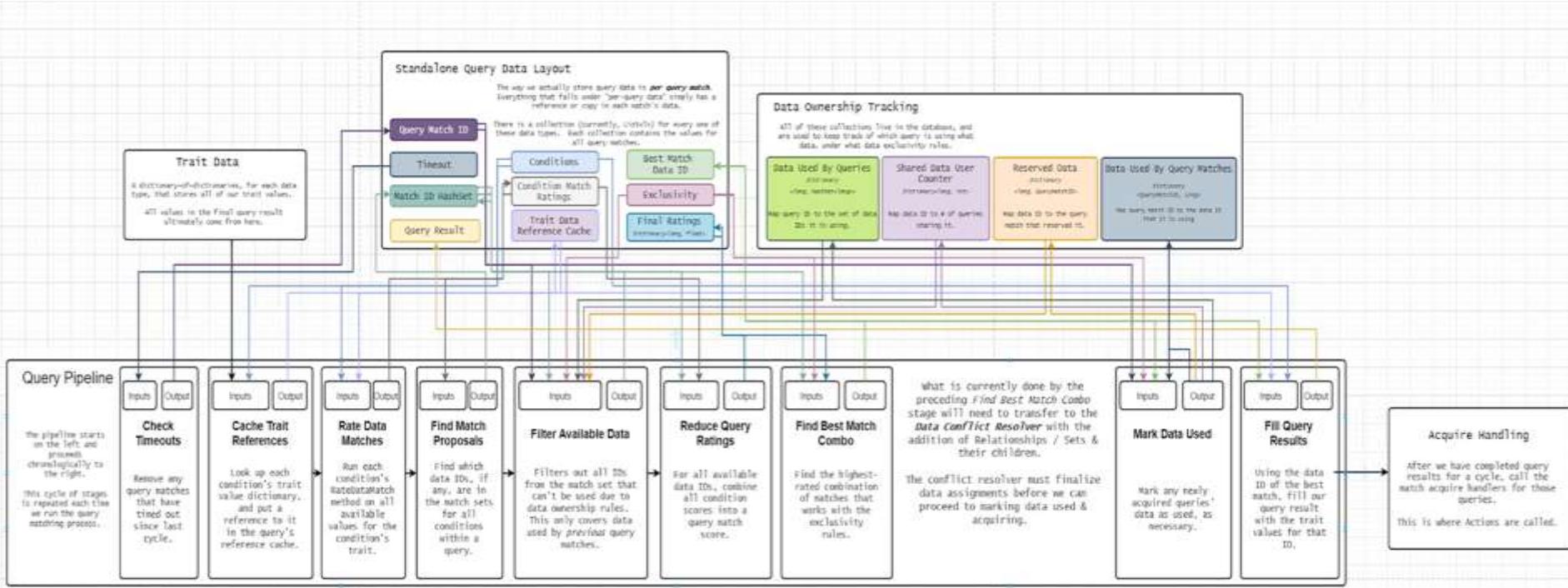
Flow applied to a self-driving car scenario



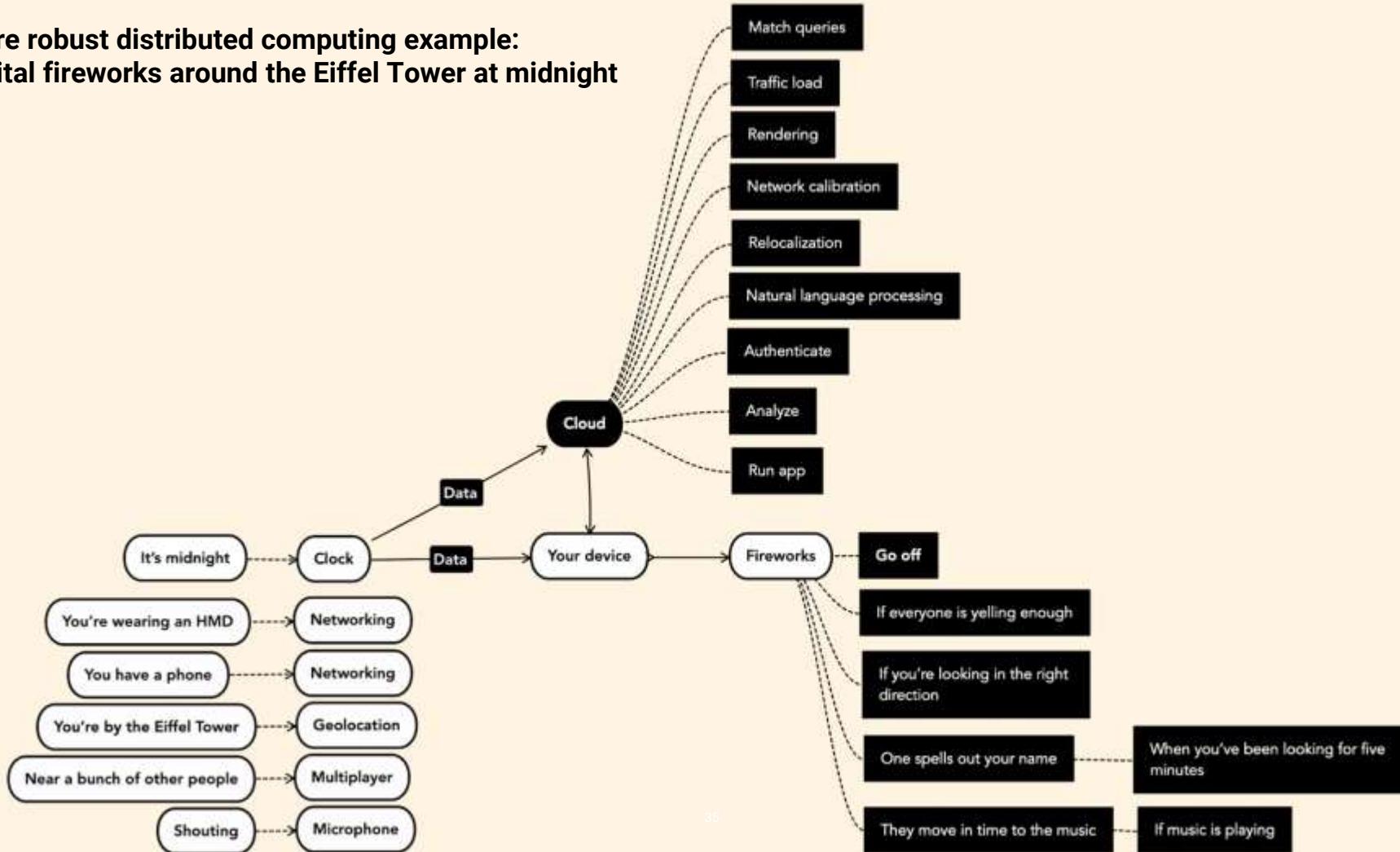
Where MARS fits in



"When you find the stop sign" is a MARS query. Here's the pipeline.



More robust distributed computing example: Digital fireworks around the Eiffel Tower at midnight



Project MARS: What You Need to Know

<https://unity.com/unity/features/mars>

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